Retention Reduction Endorsement



Organizations that have engaged with Travelers Cyber Risk Services observed reduced impact of cyber breaches, both in terms of frequency and cost.

The Retention Reduction Endorsement is an additional benefit that is automatically activated by completing the Security Questionnaire in your Cyber Risk Dashboard, offering up to a 25% reduction* in the self-insured retention on your policy in the event of a claim. (Think of it as lowering your deductible.)

How to Activate Your Endorsement



*The reduction may be subject to a cap depending on the program, please review the endorsement terms on your policy.

Set up your Risk Dashboard account

Once your policy is bound, you'll receive an email from Travelers with an invitation to complete account setup within your Risk Dashboard.

We suggest granting access to a member of your IT or Security team who can respond to security questions and recommendations.

(Click "My Team" on the top right corner of your dashboard.)

2 Complete your Security Questionnaire

Click "Security Questionnaire" in the left side menu of your Risk Dashboard.

You or a member of your team must complete both Questionnaire modules found here: "Smart Controls" and "Security Advanced". This gives our team a more complete view of your organization's cybersecurity posture, including internal security controls that are not visible to our scan technology.

Note: Information provided in the questionnaire will not impact eligibility for renewal

3 Confirm savings are activated!

After completing the Security Questionnaire, a banner will appear on the "Policy" page of your Cyber Risk Dashboard signifying that the endorsement is activated. As long as these steps have been completed prior to the discovery of an incident, we will automatically apply the retention reduction in the event of a claim. Log into your account to get started

Travelers Excess and Surplus Lines Company and its property casualty insurance subsidiaries and affiliates, Hartford CT 06183.

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